

प्रधान कार्यालय : ए-2/46, विजय खण्ड, गोमती नगर, लखनऊ-226010
दूरभाष : 7388800788/90-98, फ़ैक्स : 0522-2392986
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HO/IT/RKV/2024-25/43

Dated: 01-08-2024

CORRIGENDUM/CLARIFICATION/ADDENDUM

Please refer to our tender notice **ref. no. GEM/2024/B/5143465, dated: 15.07.2024** for **“Procurement of CAMC of Computer Hardware and peripheral”** After receiving different presentation the competent authority has decided to modify/clarify/add following terms in the tender document.

SN	Tender Clause/ terms	Query/Suggestion	Bank's response/clarification/revise clause
1	Page no. 7, H- Scope of work, section B- Dedicated Resource, Point no. -1	How many field engineers would be required for the complaints of Branches?	Bank has asked 23 engineers for regional offices and head office.
2	Page no. 10, H- others terms and conditions, Point no. 24	Field Engineers shall be in paid as per minimum wages?	The wages proposed per person per month should not be less than Standard Minimum Wages as fixed by the Labour department from time to time (inclusive of all statutory levies and Taxes).
3	Page no. 9, H- others terms and conditions, Point no. 6- The resident manpower provided by the vendor should be in the skilled category and the expenses paid to the manpower by the vendor should meet the central government's guidelines regarding salary, wages and necessary deduction like NPS, EPF, etc. as applicable	Will the minimum wage of Central Government or State Government be applicable?	Page no. 9, H- others terms and conditions, Point no. 6- The resident manpower provided by the vendor should be in the skilled category and the expenses paid to the manpower by the vendor should meet the central/state government's guidelines regarding salary, wages and necessary deduction like NPS, EPF, etc. as applicable.
4	General query	Resident Engineers would be allowed for the Field complaints or not?	Allowed only for Aryavart Bank's complaints
5	Page no. – 3, Section –B , Point no -10, Reverse Auction- Will be notified after opening of financial bids	Reverse auction is not enabled in bid while it is mentioned in attached document "e-Tender Notice"	No reverse auction
6	General Query	Kindly Provide the number of branches RO wise.	Sheet annexed
7	Page no. 8, Section –F Engineer cost included in AMC- The cost associated with the services of engineers required for the execution and fulfilment of this Annual Maintenance Contract (AMC) are	Bidders have requested that Bank should have clause/scope for commercial/payment for those hardware which is under OEM warranty and needs to support by dedicated resource	No change

	included in the total AMC amount. No separate or additional payment will be made for the engineers' services under any circumstances. Bidders/Vendors are expected to quote reasonable rates so that they can provide very good maintenance services. The final decision in this regard rests with the Bank.	under this tender document.	
8	Addendum- Chargeable Calls	In case of chargeable calls, Bank will pay the chargeable call's invoice amount. Bank reserves the right to cross check the rate/cost of the services/spare part claimed/changed by the bidder under a chargeable call. Further, in case of variation in rates/cost from standard open market rate, Bank may ask quotation from three independent firms from open market and the lowest rate/cost of the three quotations/rates will be paid to the bidder for the work/services/spare part against the invoice submitted by the bidder.	
9	Addendum- Up gradation of the Hardware covered under CAMC	In case of hardware up gradation requirement, bidder needs to upgrade the hardware covered under CAMC (viz. additional RAM requirement for the Desktop). Bank reserves the right to cross check the rate/cost of the up gradation. In case of variation in rates/cost from standard open market rate, Bank may ask quotation from three independent firms from open market and the lowest rate/cost of the three quotations/rates will be paid to the bidder for the up gradation work against the invoice submitted by the bidder.	
10	Last date of bid submission	05.08.2024, 03:30 PM	08.08.2024, 03:30 PM

(Chief Manager)

Enclosure: Region wise number of branches

REGION WISE NUMBER OF BRANCHES

SN	REGION	Number of branches in the RO
A	B	C
1	AGRA	51
2	ALIGARH	75
3	BAHRAICH	65
4	BANDA	79
5	BARABANKI	71
6	BHINGA	64
7	BISWA	73
8	CHITRAKOOT	41
9	ETAH	78
10	FARUKHABAD	58
11	FIROZABAD	34
12	HATHRAS	56
13	HARDOI	68
14	KANNAUJ	45
15	LAKHIMPUR	75
16	LUCKNOW	72
17	MAHOBA	63
18	MIRZAPUR	80
19	MAINPURI	44
20	ORAI	52
21	SITAPUR	63
22	UNNAO	60
23	Head office	1
TOTAL		1368